## Business

Looking back to

## LEARN FÄSTER, WORK SMARTER & LIVE FULLER by Lisa Conway



Before you start planning for 2016, my advice is to review the year you just had. It's all fine and dandy to desire new things and want for a better and bigger year. First, you need to ask yourself what happened last year? What didn't work? What did work? What areas can you earmark for more success this year?

It's not about beating yourself up for choices you made or finding anyone to blame. It's about building a bedrock for a great 2016. We learn from our mistakes. Most of our baggage, good and bad, comes from our mistakes. Yet few people reflect and do the

little tweaks needed before continuing on.

For example, if you want to employ another team member, ask yourself what works well in your team? Grab a blank sheet of paper and write down the names of those team members who were (or are) a perfect fit in your salon. Was it someone you worked with 10 years ago? Maybe it's that first-year apprentice who brought a breath of fresh air to your salon before relocating interstate with her family. List them all.